## 16th UIA Round Table Europe

## Becoming a SMART association. <br> The Future Role of Business Events in the Association World

November $24^{\text {th }}+25^{\text {th }}, 2022$
ROTTERDAM | NETHERLANDS

Ivo J. Franschitz




## NEXT normal



## Unique opportunity.



Change of mindset.


## The Future Association. "Building communities"




From Story-telling to Story-living.
$\checkmark$ Explain.
$\checkmark$ Enlighten.
$\checkmark$ Engage.
$\checkmark$ CHANGE!
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Age of Wow!


# The Future Destination. "Creating live communication platforms" 

## SMART

Destination.

## Solutions.



## Live communication platforms.

## The Future Business Events industry. "The Matchmaker"

Collaboration \& Engagement.

## The New Focus.

$\checkmark$ New Engagement
$\checkmark$ Different Value proposition
$\checkmark$ Greater Inclusion
$\checkmark$ Stronger engagement
$\checkmark$ Creating "Places" and not only "Spaces"

Demonstrating competence.
Showcasing excellence.
Documenting relevance.


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Stay connected \& remain relevant.



## The 3 Steps.

STEP I | Level-up your methods of engagement

STEP II | Dare to break some old habits

STEP III | Set the new framework of engagement with the destination

## Becoming SMARTer.

Working group session (6 to 8 participants per group | by CHOICE)

## PART I

Define individually your own 3 TOP focus areas/elements for each of the 3 steps

5 minutes
PART II
Share your choices within your group and co-create the group's 3 TOP list

15 minutes + 5 minutes for each group
summary

## PART III

Open floor contribution \& discussion

Explore, define \& discuss.


Elul Thank acnbo You

# Anything is possible. If you take the first step. 

ENITED business events

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