

## Crowne Plaza Brussels Le Palace is committed to Green Engage:

We are committed to active involvement in the local community around our hotel. That means being a valued, responsible community partner by ensuring that our business objectives enhance the quality of life in the community.

Allow us to explain you what we focus on :

### Environmental Protection

- We set up a special Green Team, consisting of 20 employees from different departments and with various responsibilities, shaping and realizing our environmental goals.
- We implemented a **long-term sustainability management system**, greenhouse gas emissions from all sources controlled by the hotel are strictly measured
- We installed a combined heat and power system (CHP), which enables the hotel to generate its own electricity by collecting and releasing heat. With this system in place, our energy consumption **has been reduced by 46% for electricity, 15% for gas, and 17% for water.**
- We separate the rubbish for recycling in **10 different bins.**
- The commitment extends to the hotel's restaurants and all menus offer local, seasonal dishes with organic ingredients.

### 2014 figures on energy consumption.

- We decreased by 17% the total energy consumed and **by 16% the total carbon footprint** by occupied room.
- We reduced **by 2%** our electricity, **by 7%** our gas consumption when our occupancy increased by 4 points.
- **The 9% decrease in carbon** from the total hotel is coming from fuels (-14%) and electricity (-5%) consumption.
- Our decision not to have smoking rooms in 2015 will also help us to achieve our reducing energy consumption mission.

### Community partnerships

- Local suppliers adhering to sustainable practices are given preference.
- We are partner of UNICEF, EMSP and participate in "la Bruxelloise".
- Guests are encouraged to support a carbon-neutral stay and to minimize their environmental footprint. As of two consecutive nights, we can request not to have their room cleaned and we thank them for offering a drink voucher.
- All cleaning products are non-toxic and eco-labeled, and the hotel offers a line of amenities free of petrolatum, mineral oil, synthetic colors, animal ingredients, parabens and solvents.
- Packaging is reduced to a minimum

### Labour and Human Rights :

- We provide a safe and healthy working environment and promote diversity in the workplace
- We provide electronic trolley for our chambermaids to preserve them from body injuries.
- We support the protection of human rights, particularly those of its employees, the parties with whom we conduct business.

